

QUICK START GUIDE & INSTRUCTION MANUAL



FREQ Ultrasonic Game Call

Go to www.freqcalls.com for the most updated information.

Last Updated 3/22/24

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Welcome

Thank you for your purchase of the FREQ Ultrasonic Game Call!

We think you'll find that this product has been designed to be easy to operate, convenient to use, and optimized for what hunters need. Ultrasonic frequency range provides unparalleled performance and full spectrum sound that will attract your game.

1. What's Included

Two Rechargeable Battery Packs (7.2v NiMH)

Base Unit with 200+ Pre-Loaded Game Calls

120 Plus sounds are Ultrasonic designated by the symbol 

Remote Control

Integrated Camo Bag

Charger for 7.2v NiMH

USB-C Cable

Bug-out Bag

Documentation/Instruction Manual

Required (Not Included): 3 AA Batteries

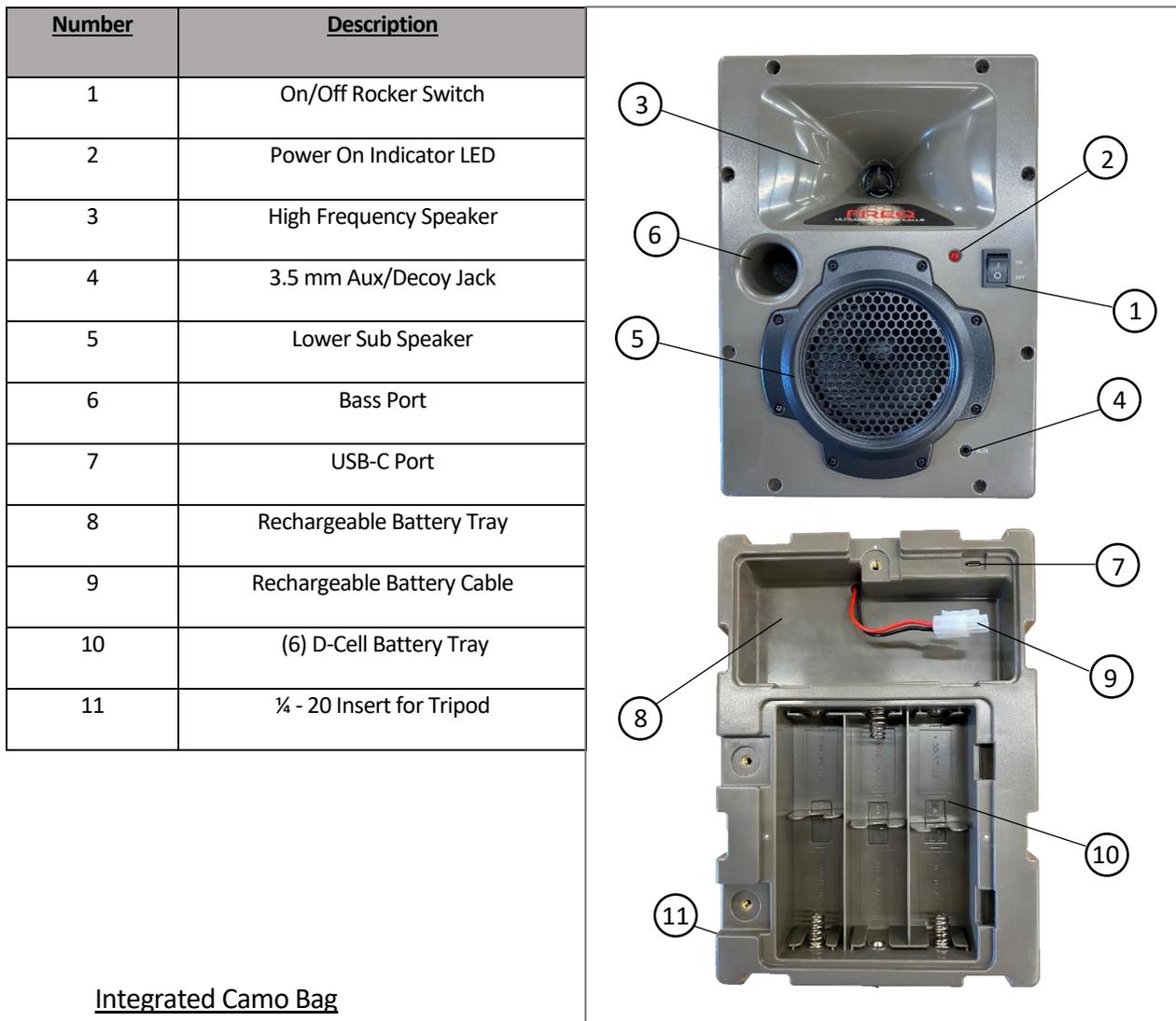
Optional (Not Included): 6 D Cell Batteries

Additional Information:

The USB output allows you to update, create, download, and manage call files with your computer. The cable port is located inside the rechargeable battery compartment.

Most motorized decoys with an auxiliary 3.5mm cable jack can plug into the AUX output and will work with the FREQ Call remote. The Aux Button is used as an on/off function and will require one or two button pushes to start the decoy and one button push to turn off the decoy remotely. It is advised before going afield to determine how your decoy functions with the remote. For the best results, the user will need to keep line of sight with the decoy. Aux jack will not work with audio devices.

2. Diagrams



Integrated Camo Bag

The Carrier bag has flaps that unzip on both sides.

Front Flap: Will give access to the speaker’s power switch and aux connection port. Keeping the front flap open during use provides maximum speaker range and power.

Back Flap: with a bug-out accessory bag, allows you to store essentials and provides easy access to the two separate battery compartments.

The water-resistant bag helps to protect your equipment from light rain, scratches, dust, and also makes it easy to grab and go when you change locations.

The carrier bag will also have an access hole at the bottom of the bag to allow a tripod to be threaded into the ¼-20 insert on the bottom of the FREQ call.

<u>Number</u>	<u>Description</u>
1	2 Carry Handles
2	Adjustable Shoulder Sling
3	Securing Cord
4	Molle Webbing
5	Elastic Strap for Remote
6	Zipper Door (Front)
7	Zipper Door (Back)
8	Compartment Divider
9	Storage Compartment



*** A smaller bug-out accessory bag in the back of the caller lets you keep small items and accessories close at hand. You can store this bag in between the back of the call and the back flap. (Not Pictured) ***

Remote Control:

#	Description
1	Power On/Off (Red)
2	Screen Color Button (Red)
3	Menu Button
4	Auxiliary Button
5	Volume Up/Down
6	Scroll Up/Down
7	Select Button
8	Pause/Unpause
9	Preset Button 1
10	Preset Button 2
11	Preset Button 3
12	Lanyard Loop



1. Power On/Off (Red) Remote on / off
2. Screen Color (Red). Switch between 3 different screen color options
3. Menu Button. Switch between menus and acts as a back button when navigating
4. Auxiliary Button. Remote On/Off switch for turning on auxiliary port on caller
5. Volume Up/Down. Controls volume for caller: 0-15 scale
6. Scroll Up/Down. Navigate different menus with the scroll button
7. Select Button. Action button that will act as a play/select button
8. Pause/Unpause. Will pause and unpause sounds being played
9. Preset Button 1. When held, will allow user to save specific sounds to this button
10. Preset Button 2. When held, will allow user to save specific sounds to this button
11. Preset Button 3. When held, will allow user to save specific sounds to this button
12. Lanyard Loop. Available for personal lanyard to secure for convenience

3. Quick Start and Go

- **All Ultrasonic sounds are designated by the symbol: **
- Charge the included Battery Packs and install 3 AA Batteries into the remote. (6 D Cell Batteries for backup power for the call are optional)
- After installing batteries, turn on FREQ call and Remote.
 - Flip rocker switch on Call to turn on
 - Press and hold power button  on Remote until screen turns on
- Ensure synch/connection between the two units.
- The remote will automatically go to the sound categories when the synch is complete with the Call.
- Check that there is no physical interference between the call and remote while outdoors to ensure a stable, solid connection.
- Upon startup, an automatic battery system check will alert you if there are low batteries in either the call or remote.
- Familiarize yourself with the FREQ call. Use the scroll button to navigate to your desired category. Scroll to highlight a sound and then press select to play the sound. (If you'd like to set up your own set of sequences, view the "Creating, Editing, and Deleting FREQ Sequences" section on page 9.)
- Setting up your Favorites list and Preset buttons will allow easy access to your favorite sounds. Find details regarding those actions in the "FREQ Remote Instructions and Display Overview" section page 13.
- Select either a single call, favorite, or any sequence.

4. FREQ In-Depth

Base Unit

- Before use, charge the included rechargeable batteries for 6-8 hours with the supplied charger. An indicator light located on the charger will show red when charging and green when the battery is fully charged. (After initial charge, recharging the battery should only take 2-3 hours until completely charged)
- Open the rechargeable battery compartment on the upper back of the base unit by turning the thumb screw.
- The rechargeable battery cable snaps into the call's cable.
- The rechargeable battery fits into the upper battery compartment.
- Close the battery compartment by turning the thumb screw.

NOTE: The FREQ Call can work with either the rechargeable battery packs provided or D cell batteries (Not Included). When both battery types are loaded and at full capacity, the caller will automatically default to the rechargeable first in order to ensure longer continual use. The call will automatically switch power supplies and use the D Cell batteries should the rechargeable batteries get low. A red low battery indicator will be in the upper left-hand corner of the remote when the rechargeable battery runs low, and a green D-cell indicator will be displayed at the bottom center of the remote.

Optional – Place 6 D Cell batteries into lower battery compartment *see options on page 1 under "What's Included"*

Turn on the Base Unit by using the rocker switch on the front: A red light comes on to verify power but will go off in a few seconds. Simply press the switch into the off position to turn the caller off.

While both the call and remote are on and you manually turn off the remote, any sound that is currently playing will also be shut off. The call will be placed in sleep mode and will have to be manually turned off or on.

Remote Control

Open the battery door on the back of the remote-control. Insert 3 AA batteries. (All types of AA batteries are acceptable). Close the battery compartment.

Battery Tips: *Check status on remote for battery strength before using*

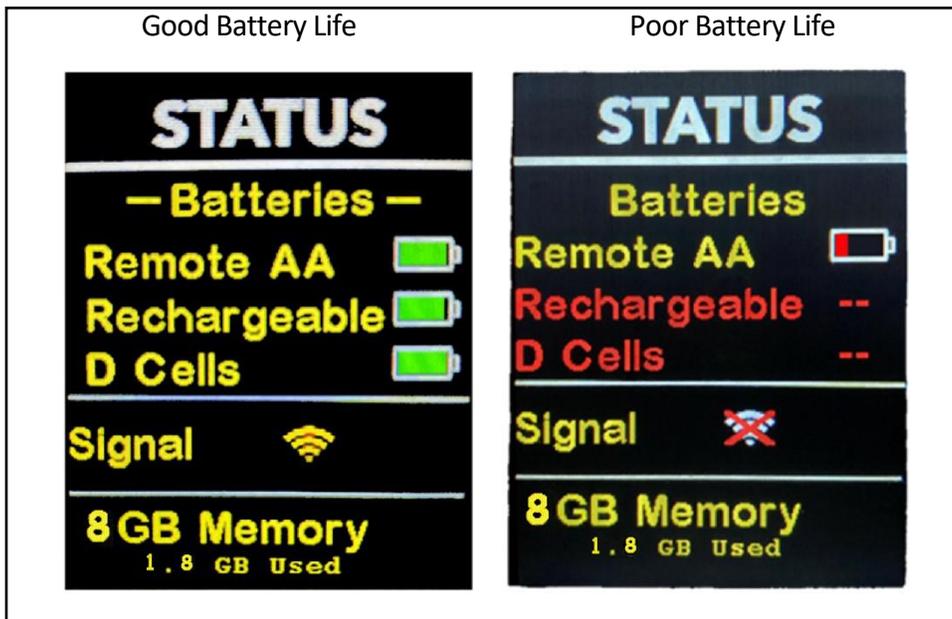
Power down before changing batteries

Turn on the Remote by pressing and holding the power button until the screen comes on. To power off, hold down until the screen goes off.

5. FREQ Remote Instructions and Display Overview

1. Press and hold the power button to turn the remote on. Flip the rocker switch on the call.
2. When both the call and remote are turned on, the units will automatically synch with direct line of sight up to 300+ yards. A green scanning indicator will show on the screen. When the connection is made, it will disappear and then show the main menu/category list. (If you have recently downloaded personal sounds or sounds acquired through the website, the green “scanning” indicator will show, followed by a blue “synching” indicator to show that the new sounds are being synched between the call and the remote.) There is no need for any button pushes as the screens will switch to the main menu/category list when finished. Call synching with remote needs to be in close proximity (0’ to 6’).
3. Upon powering up your system, a battery diagnostic will detect any low batteries. If the batteries don’t need changed but are low, you will be warned of that at the top of the screen. For more detailed information, navigate to the Battery Status screen.
4. By pressing Menu at the beginning Categories screen, you’ll be taken to a screen that controls Status/Battery, Add/Delete Fav, Show Presets, Add/Edit Sequence, and About/Contact. Press the Menu button again to cycle back to the Categories screen.
5. Use your scroll arrows to move the highlighted category you wish, and press Select. You can then scroll to a specific call and press Select again to play the sound that you have highlighted.
6. Return to a previous screen by pressing the Menu button and it will act as a ‘back button’.
7. The side button on the handheld remote controls three different Screen Color modes. The red text with black background will be for night or early morning use. The yellow text with black background will be for normal lighting use. The black text with a white background will be for daylight use.

8. Remote range is 300+ yards with solid line of sight communication with the call. Communication distances may decrease depending on physical obstructions, weather, and other electrical interferences.
9. Status Screen:
(Batteries) To check the status of your rechargeable battery, remote batteries, or your optional D-Cell batteries, press the Menu button and select the Status option.



Green indicates a full battery charge. When the battery level is full and the color is green, you currently have an adequate amount of battery to use. Using the caller at a high volume or in colder weather for an extended amount of time will impact battery life.

Red indicates a low battery charge. The status screen battery will display a mostly empty battery with red as well as a red low battery indication will appear and remain in the upper left of the remote screen until the unit shuts off or the batteries are replaced. If the battery is fully or almost depleted, the display screen may only show the battery status as two small dashes (--).

Once the rechargeable batteries reaches their lowest power level, the call will either shut off or switch automatically to the owner installed D-Cell batteries in place and an indicator will show on the screen of the remote. A green D-Cell indicator will be displayed in the bottom center of the screen to alert the user that the call is now operating on D-Cell batteries.

The battery status will reflect the power levels in 4 different stages:



A small, low battery indicator will appear in the top left of the screen to remind the user to go to the battery status screen and replace the appropriate batteries. Depletion rates are affected by temperature, volume, manufacturer, chemistry, and age. It is always best to recharge batteries and have fresh batteries before going afield.

Note: Due to the complex nature of accurately detecting battery levels and depletion rates, it is always best to be prepared and have fresh and spare batteries available when going afield.

10. Signal:

When the remote is successfully connected to the call, a beacon signal (📶) will display. If the remote and call are not successfully connected, you will see a red (🚫) through the beacon signal. A cause of this may either be a lost connection, the call is not on, the call's batteries are too weak, there is a line-of-sight obstruction, or the call and remote are too far apart.

11. Memory:

At the bottom of the screen, you'll see the overall capacity of the 8GB storage as well as the current amount of storage used. The difference between the two numbers will be the amount you have left until your storage is full.

6. Creating, Editing, and Deleting Sequences

Creating your own Sequence

There are eight different sequences for you to create your own custom playlist.

Once the remote is turned on:

Press **Menu** on the remote until menu appears at the top of the screen.

Scroll, highlight, and select **Edit Sequences**

Scroll, highlight, and Select a **# Sequence** to create a new sequence.

To create a new sequence, select your first sound by selecting a highlighted sound #1 and press select:

Scroll, highlight, and select the category you desire, scroll, highlight, and select the desired sound, the sound will show on your 'My Sequence'.

Next, scroll to the next setting, Duration, and press select. The time in seconds will be highlighted, use the scroll button to either increase or decrease the desired time to allow the selected sound to play.

Then scroll to the next setting and continue the previous step until you arrive at the "Next Sound" option.

Sound #1

Duration: 0-999 Seconds

Pause between sounds: 0-999 Seconds

Volume: 0-15 levels

Scroll down to the next sound, press select, and repeat the listed steps above.

When creating each sound in your sequence, be sure to select the sound you want first, and then continue down the list of different settings for your sound.

When the next sound is highlighted, you can go to the desired sound number by pressing select again to increase the number sound.

Select the Menu button to go back or decrease the sound number you wish to edit.

Each sequence is limited to 20 sounds.

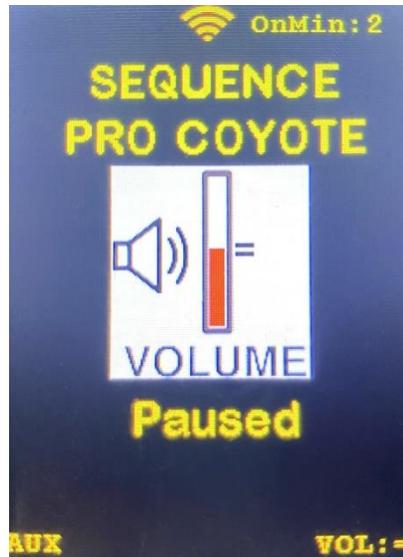
Example:

Sound #1	➔	Sound #2	➔	Sound #3
COYOTE		COYOTE		CROW
Mini Yip		Apple Rabbit		Hawk
Duration: 50 Seconds		Duration: 32 Seconds		Duration: 40 Seconds
Pause: 10 Seconds		Pause: 20 Seconds		Pause: 18 Seconds
Volume: Level 8		Volume: Level 11		Volume: Level 13
Next Sound	➔	**Next Sound**	➔	***Save Complete***

Once done with your sequence, press **Save Complete**. This will save as one out of the eight possible sequences.

There are a total of 8 sequences that you can customize and save.

While playing a sequence, the programmed volume will be the default level. If you wish to raise or lower the volume, you can use the volume button up or down at any time. Note that the whole sequence sound level will then go up or down.



Pro Tip: Pre-Made Pro Sequences have been pre-loaded and shared by Outdoor Writer, TV personality (Carnivore) and Pro Predator Hunter Gary Robinson.

Editing an Existing Sequence

You do not need to delete a sequence in order to change the setting or sound selection of an existing sequence.

When editing a sequence, scroll to and highlight the sequence you would like to edit. Press select and you will start with a sound that you can either choose to edit or leave alone. You can change the Duration, Pause, and Volume of this first sound as well as any sounds following. Once you've changed the settings to your liking, you can scroll down once again to highlight Next Sound. Press select and repeat the editing steps previously listed if you choose to do so. When you've completed the necessary changes, scroll down to and highlight **Save Complete** to lock in your newly edited sequence.

When creating or editing a sequence, pressing the menu button will act as a back button when dealing with each sound set up screen in a given sequence. To get from Sound 3 back to Sound 2, you'll need to press the menu button to go backwards in your sequence.

Deleting a Sequence

If you no longer want a sequence:

Press Menu on the remote to bring you to the Menu listing. Scroll down to Add/Edit Sequence and press select.

Scroll down to the My Sequence # you would like to delete. Select the highlighted sequence as if you were editing a sequence. Select **Delete Sequence** at the bottom of the screen to get rid of the selected sounds. From there you can begin to build a different sequence to your liking in that same My Sequence #.

7. Downloads for Updates / Personal Sounds

(www.freqcalls.com)

Uploading Sounds via USB (.wav files only)(Do not load any files onto Remote)

Checklist to make sure your sounds are ready to be loaded onto the Call:

- The file needs to be in a .WAV format only. An .MP3 sound file will not load correctly.
- File name must contain a 2-digit sorting number, from 01-91, before the name (03Good Rabbit)
- There should be no space between the sorting number and the start of the file name ^
- Drag and drop your sound files into the specific Animal Folders on the Call.
- Sound categories have a limit of 91 calls per folder.

Examples of correct/incorrect sound file names:

Correct:	02BabyCoyote	Incorrect:	2BabyCoyote
	13IncomingHen		13 IncomingHen
	07Young Rabbit		07Young-Rabbit

First, connect the charged battery and turn on call.

Remove rechargeable battery door from its position in back of caller. Locate the USB-C port in the upper right-hand corner inside of the battery compartment and connect your caller to your computer using the supplied USB-C cable. In doing so, you should see a new USB storage file labeled "USB Drive: (FREQ)" in your file explorer window.

- Drag your sound file or files from where you have them saved on your computer and drop them into the desired category (All Rabbit, Coyote, Raccoon, Hogs, etc..). Once your sounds have been moved into the correct USB storage, disconnect your USB-C cable from the Call and PC and reposition the battery pack. Turn off your Call and Remote, then proceed to turn on both devices to ensure a clean connection. The Remote will go through the "Synching" screen phase. The sound/sounds will automatically be arranged numerically within the chosen category.

- If you are retrieving your new sounds from our website, www.freqcalls.com, click on the sound files you'd like, download them onto your computer, and drag the file into the specific Animal Sound Folders. Once the sounds have been moved into the correct folder storage, disconnect your USB-C cable from both devices and reposition the battery pack. Be sure to turn off the Call and Remote before turning both devices on again.
- When dragging your sounds from your computer, you'll be able to choose which folder you would like to place your own sound into. You can also create your own folder and rename it to your liking. Right click the area near the folders, select New, and select New Folder. Use this to keep track of your personal sounds you've downloaded or drag your sounds to specific preloaded folders. Once dropped, it will automatically put your sound into alphabetical order with the rest of the preloaded .wav files.
- Before disconnecting your USB-C cable, be sure to name your sound the way you want to see it on the remote. When naming your sounds, the number of characters are limited to approximately 14 characters. Anything over the limit will not show on the remote when synched. The preloaded calls will be saved with an "!" which signifies that a sound is ultrasonic. Name your sound without any symbols to avoid confusing your sounds with ultrasonic sounds. If you have two identical sound names in the allotted 14 character spacing, the system will automatically place a 1 at the end of one of the identical names so that the new name can be differentiated from the other.
- NOTE: When entering sounds to a category/folder, the sound must be placed inside of a folder or else the sound will not show up on the remote. If a folder is dropped into another folder/category, the remote will only show the first folder that is visible on the Main Menu.

Uploading FREQ Field Updates via USB

Upload Field Update to Call

1. First, download the new update from the www.freqcalls.com website to your computer.
2. After the download is complete, you can drag or copy/paste the downloaded file onto your desktop for easy navigation when uploading onto your unit's drive.
3. Next, using the provided USB to USB – C cable, plug your call into the computer and into the call. (Note: the USB – C port is located in the rechargeable battery compartment on the back of the call.) When the call is plugged into the computer, the call's drive will appear showing the category lists. If the window with the category lists does not appear automatically, you will need to navigate to File Explorer for Windows Users/Finder for Mac Users and find the FREQ Drive in order to bring up the Call's storage drive. Note: The call must have batteries and be turned on in order to make updates.
4. Next, click and drag the update file from your desktop and drop it into the bottom of the category list window.
5. Next, unplug the cable from the call and computer.
6. Next, turn on the call's rocker switch; The red light should blink several times and then shut off.
7. Next, turn off the call.

8. The updated call will now be ready for use.

Upload Field Update to Remote

1. Follow Step 1 of “Upload to Call” above.
2. Follow Step 2 of “Upload to Call” above.
3. Next, using the provided USB to USB – C cable, plug the remote into the computer.
(Note: The USB – C port for the remote is found under the rubber plug on the right side of the remote)
4. Next, power on the remote, “USB” will show on the remote screen and the Remote storage drive will pop up on your computer screen. (If the file window does not appear on your screen when powering on your remote, you will need to navigate to File Explorer for Windows Users/Finder for Mac Users and you will see the Call’s drive in the left-hand column. Click on the name in order to bring up the Remote’s storage drive.)
5. Next, click and drag the new update file into the drive window.
6. Next, hold the power button down with the remote still plugged into the computer.
7. Next, power the remote back on. The remote screen will say “Updating”. Let the remote update until the screen shuts off. Unplug the cable from the remote and computer.
8. The updated remote will now be ready for use.

Replacement Remote Remapping Steps:

In the event that you misplace or damage your original FREQ Remote, you can order a new remote through www.freqcalls.com. Once you’ve received your new remote, follow these next steps in order, starting with the FREQ CALL steps, in order to pair your new remote with your FREQ Call.

FREQ CALL

1. Turn on the Call.
2. Connect to the PC by the USB – C cable. The storage drive will show up automatically on the PC.
3. Go to the USB Drive, find the file named “pair.log” or “Pair” and delete this file.
4. Unplug the USB – C cable.
5. Turn off the Call and then turn back on.

REMOTE

(Call must be turned ON with good batteries and in close proximity (20 feet or less) to complete Remote replacement.

1. Turn on the new Remote, it will connect to the Call and update the sound files.
2. Once that has been completed, press menu and navigate to the bottom of the list and check that MAC: is “0000”. If correct, go to Step 4. If not “0000” go to Step 3.
3. MAC is not “0000” – Go to main menu and select QR Code. Press and hold the red button on the left side of the remote until the remote turns off. Go back to Step 2 and check that MAC is now “0000”.

4. Highlight MAC: 0000 and press select. Press select again to run the reconnect process. The system will connect and pair with the Call.
5. After connecting, check that the MAC has a 4-digit code. (Ex: MAC: a43e) If still 0000, retry from Step 1.
6. Run test by playing calls.

Creating Space for Storing Sounds

When downloading FREQ sounds or other .wav sounds to the Call, if the sound does not successfully show on the remote, the maximum number of sounds in the animal category may have been reached. Delete any unwanted sounds or create your own folder in order to make more space for new sound files. Visit www.freqcalls.com if redownloading of the original FREQ sound list is needed.

8. Favorites / Presets

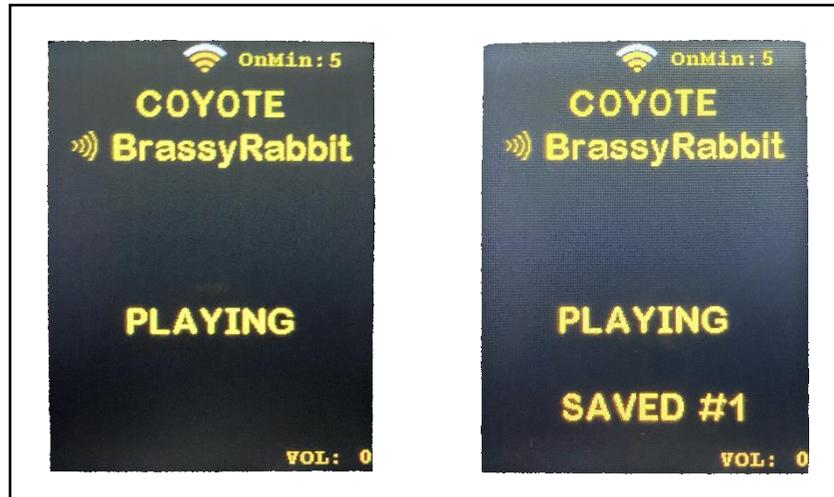
Favorites:

Start at the main menu and scroll down to select Add/Del Favorites. Press select, then press Add New Sound. Next, select the favorites file where you will store your sound (Favorites 1 or Favorites 2). You'll be presented with all of the animal categories to then choose the sound you'd like to add. Repeat this process until you're satisfied with your list. Each Favorite list will be limited to 20 sounds. 40 Sounds total between the Favorites 1 and Favorites 2. To delete a sound in a favorites category, navigate to the main menu, scroll down, and select Add/Del Favorites. Then select delete sound and scroll to the sound you want removed and then press select. If you wish to delete a full list of favorites, scroll down to Delete All, press select, and you will be asked to select either "Select = Delete" or "Menu = Return". "Select delete will then automatically delete both Favorites Lists.

Presets:

To program your three preset buttons at the bottom of the remote, go to your sound that you'd like to save, and press select to play the sound. While it is playing, press and hold a preset button (1,2, or 3) and wait for the icon to show on the screen signifying that the selection was saved. It should take around 5 seconds. Once the remote saves that sound, you can then play that sound whenever you hit the numbered button that you saved it to. If no specific volume is selected, a default volume will be saved at volume 6. To select and save a different volume level, adjust to a specified volume, and

press and hold the Preset button to save the sound and specific volume level. You can also check which sound you have saved under “Show Presets” on the Menu screen.



9. Ultrasonic and Sound Settings

Ultrasonic sounds can be found throughout the animal sound selections and are signified by a radio wave symbol ())) before the text. If the sound does not possess ultrasonic frequencies, it will not have a symbol next to the name.

Ultrasonic sounds are measured at frequencies above the human hearing range of 18-20 kilohertz or more. We ensure that any sound with the radio wave symbol ())) next to the name will have an output higher than 18-20 kilohertz. Due to human hearing limitations, you may not be able to distinguish between the ultrasonic and non-ultrasonic sounds. However, the animals can and will!

If you save a personal sound with a name that results in showing the radio wave symbol ())) , the sound will still not possess ultrasonic frequencies unless the sound was recorded and processed to contain such frequencies. Our ultrasonic sounds have been specially recorded and edited to obtain ultrasonic frequencies that are naturally produced by predator and prey.

The Remote has a volume range spanning from 0-15.

10. Maintenance, Storage, General, Troubleshooting

Maintenance

Though the product has been made very rugged for outdoor use, please use the same care you typically would use for any portable consumer electronic product.

Avoid heavy rain, submersion in water, etc.

Maximum operating temperature range -5° to 140°F (-20° to 60° C)

Maximum Storage temperature range -22° to 175°F (-30° to 80° C)

Keep cable connection points and battery contacts clean and free from direct heat and moisture.

Storage

- Batteries / Power / Storage

When not in use, power down and store in a dry place.

Remove batteries from both units if letting them sit for more than 30 days.

NiMH Rechargeable Batteries

- Before using the supplied NiMH batteries in your call, the batteries must be fully charged.
- Plug the supplied charger into a standard wall outlet and then plug the NiMH battery into the charger. The LED light on the charger will turn red when charging and green when the battery is fully charged.
- The length of time to fully charge a battery will vary depending on the amount of charge currently in the battery. It generally takes 1-4 hours to charge a battery.
- It is best to disconnect the battery from the charger when fully charged, however the charger will automatically shut off when the battery is fully charged; The charge will sense when the battery is discharged and begin to charge.
- If storing the battery for an extended period of time, it is best to fully charge the battery and then store it. NiMH will lose charge when not in use, so it is best to recharge stored NiMH batteries before use.

General

Base Unit automatically shuts off after four hours of no use/turn off-turn on to restart. To save batteries, it is always best to manually turn off the rocker switch when not in use.

Remote Control automatically shuts off after 30 minutes of no use when the caller is not playing any sound. If the caller is playing sound, the Remote screen will automatically shut off after approximately 60 minutes of no button pushes.

After four hours of no activity between the call and remote, i.e., button pushes, the call will automatically shut off and need to be manually turned back on.

Note: Any successful press of a button on the remote will reset the internal four-hour clock for the caller.

If the user is playing a sound and manually powers off the remote, the sound will shut off. This will not shut off the call. You must manually turn off the call.

The maximum amount of time a sound will play without any remote to call communication is four hours. Any button push will reset the four-hour run time clock.

This call and remote may be powered with Alkaline, NiMH, or Lithium batteries. Do not mix different battery chemistries together. Example: 1 Alkaline and 2 Lithium batteries in the remote.

If the Base Unit or Remote won't power up, check batteries in both the base unit as well as in the remote. The remote runs a diagnostic of the battery upon start up and periodically when in use. In the event a low battery is detected, a low battery indication will appear in the upper left corner of the screen. The low batt will remain in the upper left corner of the remote screen until the batteries are changed or recharged.

New or freshly recharged batteries will be the most reliable and are preferred for going in the field.

Audio File Formats:

The FREQ call accepts .wav files only. Compressed .mp3 formats are not capable of reproducing ultrasonic frequencies or the best sound quality.

Your FREQ call comes with 200+ sounds built into internal memory. These are sound names already logged into the remote and ready to play. The FREQ call will have the capability of storing 500+ sounds.

Troubleshooting

Speaker Overheating

If the temperature of the speaker reaches above specific temperatures, the call will automatically limit the volume output of the speaker and temporarily show the reduced volume in the middle of the screen until the temperatures reach lower, safer levels. You will see "Speaker is hot" in the bottom-middle of your screen as well as the volume color change to red.

- 140°F – 149°F (60°C – 65°C) the volume range will become 0-14
- 149°F – 158°F (65°C – 70°C) the volume range will become 0-13
- 158°F – 167°F (70°C – 75°C) the volume range will become 0-12
- 167°F – 176°F (75°C – 80°C) the volume range will become 0-11
- Anything greater than 176°F (80°C), the speaker will shut off



** Warnings will show on remote screen when temperature exceeds each limit**

No Signal

A no signal display may appear on the remote screen. This is normal and could be interference caused by other electronics, an overhead plane, and other factors that would interfere with the signal. The call and remote should automatically reconnect without need of a restart after the no signal display disappears.

Check batteries if:

- Call/Remote will not synch/connect
- Call will not turn on
- Sound has stopped playing
- Call quit playing
- Remote will not turn on

Visit www.freqcalls.com or call FREQ Customer Support at : **(325)396-4572**

Thank you for supporting our products, we welcome your input and suggestions!

11. FCC and ICC Information

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed or used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that the interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet or circuit different than to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Operation is subject to the following two conditions: (1) this device may not cause harmful interference and (2) this device must accept any interference received, including interference that may cause undesired operation of this device.

Modifications not expressly approved by the manufacturer could void the user's authority to operate the equipment under FCC rules.

12. Warranty/Registration

Warranty Information:

The limited warranty set forth below is given by Rogue LLC, (FREQ CALLS) in the United States or Canada with respect to the FREQ Ultrasonic Call and remote “the product” when purchased and used in the United States and Canada. Your product is warranted to be free from defects in materials and workmanship that diminish its usefulness for a period of two years from the date of purchase if the item was purchased from a FREQ CALLS authorized Retailer. Return the unit prepaid and packaged securely along with proof of purchase to the address shown below. Include a note describing the defect or problem. Product returned to Rogue LLC and determined to be defective upon inspection will be (a) repaired utilizing new, remanufactured, repaired and/or recycled parts (b) exchanged for new or (c) exchanged for a refurbished Product, as determined by Rogue LLC. Warranty repair or replacement shall not extend the original warranty period of the Product. This limited warranty is void if the unit is physically damaged, used in a manner contrary to intended use, or otherwise abused, either intentionally or unintentionally. Batteries and damage caused by attempts to charge batteries not intended to be recharged or use of inappropriate batteries or power source and water damage are specifically excluded from this warranty.

International Warranty Information

The limited warranty set forth below is given by Rogue LLC, (FREQ CALLS) with respect to the FREQ Ultrasonic Call and remote “the product”. Your product is warranted to be free from defects in materials and workmanship that diminish its usefulness for a period of two years from the date of purchase if the item was purchased from a FREQ CALLS authorized Retailer. Return the unit prepaid and packaged securely along with proof of purchase to the address shown below. Include a note describing the defect or problem. Product returned to Rogue LLC and determined to be defective upon inspection will be (a) repaired utilizing new, remanufactured, repaired and/or recycled parts (b) exchanged for new or (c) exchanged for a refurbished Product, as determined by Rogue LLC. Warranty repair or replacement shall not extend the original warranty period of the Product. This limited warranty is void if the unit is physically damaged, used in a manner contrary to intended use, or otherwise abused, either intentionally or unintentionally. Batteries and damage caused by attempts to charge batteries not intended to be recharged or use of inappropriate batteries or power source and water damage are specifically excluded from this warranty. The international buyer of the product is financially responsible for shipping the product from their location to FREQ CALLS and from FREQ CALLS back to their location. FREQ CALLS does not pay return shipping on items sent for warranty repair. If a package is lost, misplaced, abused, or in any other way damaged from shipping, FREQ CALLS is in no way responsible for replacing the merchandise. FREQ CALLS does not guarantee successful delivery of any merchandise shipping internationally. Any applicable tracking numbers and shipping verification documentation will be presented to you when the merchandise is shipped. From the time it leaves our facility we formally waive all responsibility for

the package arriving to its destination. Freight charges will be formally determined at shipping time. Estimated amount for shipping are only estimates and are in no way a guarantee of the final cost. Actual shipping charges are based on a number of factors and can change at any time without notice. Requests to FREQ CALLS to alter or lessen merchandise value on invoices and/or international shipping document to avoid local customs/duties/deliver fees will not be honored. Shipping costs for warranty is not covered on international orders. Buyer will not hold FREQ CALLS accountable for any loss, failure, or damage. We acknowledge that we are unable to confirm the ever-changing laws in every country. Therefore, it is your responsibility to check with your Customs Office to determine if your Country permits the shipment of FREQ products to your Country. If for any reason Customs officials seize the package, we will not issue you a refund unless all products are returned to us in their original condition. If Customs officials return the package to us, you are still responsible for any shipping charges.

Examples of Non-Warranty Issues

Exposure to water in any form including moisture, rain, or elements can damage the electronics of your product and may render your caller unusable and is not covered under warranty.

Battery leakage or damage, intentional and/or unintentional wiring accidents, connecting to unapproved charging device, over and underpowering the device and incorrect installation of batteries may render your caller unusable and is not covered under warranty.

Connecting an unapproved external auxiliary device may render your caller unusable and is not covered under warranty.

Online Warranty Registration

You can register your FREQ ultrasonic call at the following address (locate the Warranty Registration link on the left of the page) www.freqcalls.com/warranty

FREQ CALLS BY

Rogue LLC.

Rogue LLC.

103 East San Saba Avenue
Menard, TX 76859
P.O. Box 427 Menard, TX 76859

Contact

Email: sales@freqcalls.com
Phone (325)-396-4572
Fax (325)-396-4574
Website: www.freqcalls.com